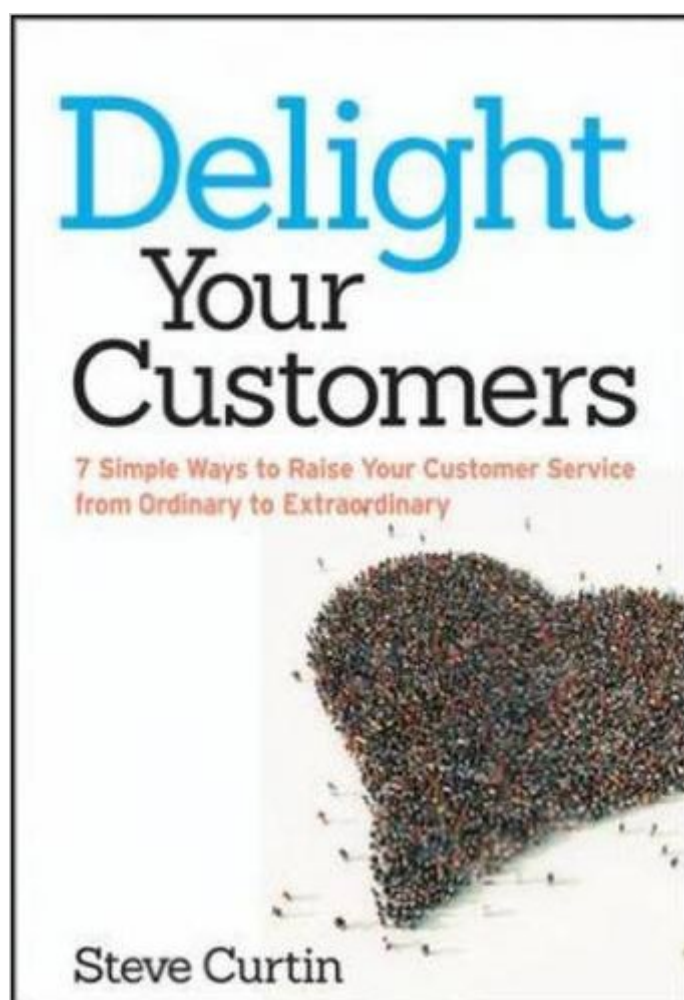


The book was found

Delight Your Customers: 7 Simple Ways To Raise Your Customer Service From Ordinary To Extraordinary



Synopsis

Great customer service is rare. In fact, one survey found that while 80 percent of companies described themselves as delivering "superior" service, consumers estimated the number at a mere 8 percent.

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